

## Basic Information

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Clients, using the website are advised to protect their password. Preventing, unauthorised use of password is the responsibility of user organisation. Under any circumstances, we are not responsible for any kind of misuse of password and any damage etc. arising out of such misuse.

Response time to any ticket or request, will differ from case to case.

Additional services, which are outside, the users opted plan, may be withdrawn or changed, without prior notice and we will not be responsible for inconvenience caused to the user because of the same.

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***In the event of a conflict between this privacy statement and the terms of any agreement(s) between a customer and third-party Products or Service etc., the terms of those agreement(s) will control.***

## Privacy

This notice provides details of Races India and Group Companies' Online Privacy Statement. This notice applies to those Races India and Group Companies' Web sites and services that display or link to this notice.

## Personal Information

When you register for certain Races India and Group Companies' services, we will ask you to provide personal information.

The information we collect may be combined with information obtained from other Races India and Group Companies' services and other companies.

We may use cookies and other technologies to keep track of your interactions with our sites and services to offer a personalized experience. You have a variety of tools to control the data collected by cookies, web beacons and similar technologies. For example, you can use controls in your internet browser to limit how the websites you visit are able to use cookies and to withdraw your consent by clearing or blocking cookies.

#### Additional Details

We use the information, so collected to provide the services you request. Our services may include the display of personalized content and advertising.

We use your information to inform you of other products or services offered by Races India and its affiliates, and to send you relevant survey invitations related to Races India and Group Companies' services. We also use the data to operate our business, which includes analysing our performance, meeting our legal obligations, developing our workforce and doing research. In carrying out these purposes, we combine data we collect from different contexts (for example, from your use of two of our products) or obtain from third parties to give you a more seamless, consistent and personalised experience, to make informed business decisions and for other legitimate purposes.

We do not sell, rent, or lease our customer lists to third parties. In order to help provide our services, we occasionally provide information to other companies that work on our behalf, when required by law or to respond to legal process; to protect our customers; to protect lives; to maintain the security of our products; and to protect the rights and property of Races Group and its customers.

#### How to Contact Us

For more information kindly visit respective website.

If you have a technical or general support question, please visit <http://racesindia.com/> to learn more about Races India and Group Companies' Support offerings.

For general Races India and Group Companies' Privacy issues, please contact us by using our Web form.

#### Important Information

The sign in credentials (e-mail address and password) used to sign in to most Races India and Group Companies' sites and services are part of the Races India and Group Companies' User ID.